

## Police and Crime Panel

8<sup>th</sup> January 2016

Q2 Performance Report 2015-16

Report of Chief of Staff

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### Purpose

1. To provide Police and Crime Panel Members with the quarter 2 Public Performance Report published by the Police and Crime Commissioner.

### Background

2. The report contains key performance data for the headline measures: Victim Based Crime, Public Confidence, and Victim Satisfaction, and performance information on each of the key areas of focus, as set in the refreshed Police and Crime Plan 2015-17.
3. The interactive document is updated and published publically quarterly. The latest quarter 2 report, attached in appendix two, was published on the Police and Crime Commissioner's website on 9<sup>th</sup> December 2015.
4. Based on feedback from Panel Members and some members of the public, a summary document has been produced to accompany the full report (see appendix three). This has been published for the first time this quarter and is in a format that can be published in hard copy on local newspapers for those residents who do not have access to computers.
5. The Police and Crime Commissioner will be in attendance at the meeting to provide an overview of the report and respond to any questions that Panel Members may have.

### Performance Headlines

6. **Alcohol and Drugs.** Perceptions of drinking and causing a nuisance in a public space, and drug dealing have increased in quarter 2, which could be linked to summer holidays.
7. **Anti-Social Behaviour.** Victim satisfaction for anti-social behaviour has started to increase again after the drop in quarter 1.
8. **Road Safety.** The perception of speeding has increased, mirroring community feedback.
9. **Mental Health.** There have no under 18s sectioned under S136 since April 2014.
10. **Reducing Reoffending.** With quarter 2 being the end of September, this information is now slightly out of date but more detailed information can be presented in the quarter 3 report.
11. **Public Confidence.** The local survey is continuing to show a slight decline, however the CSEW data has increased for both Durham and nationally in their latest report. This has resulted in Durham dropping from 16<sup>th</sup> to 19<sup>th</sup> in the rankings for confidence, but climbing from 15<sup>th</sup> to 12<sup>th</sup> in 'police do a good job' (the highest ranking in at least 8 years).
12. **Victim Satisfaction.** Ease of contact remains at 100% and arrival time has increased to 92%. Although they remain at a high level, it is a little worrying that treatment and actions taken have both reduced by 3% in quarter 2, likely causing the 3% satisfaction reduction in 'whole experience'. This is to be reviewed depending on the quarter 3 responses.

13. **HMIC Inspections.** Durham Constabulary is the only force in the country to received 5 out of 6 'outstanding' grades and 1 'good'.

### **Recommendations**

14. Panel Members are recommended to consider the information contained in this report, and the information provided within the meeting, and comment accordingly.
15. It is also requested that panel members consider how they could assist the Police and Crime Commissioner by promoting and raising awareness of the Public Performance Report.

**Alan Reiss**

Chief of Staff

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**Appendix 1: Risks and Implications**

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**Finance**

n/a

**Staffing**

n/a

**Equality and Diversity**

n/a

**Accommodation**

n/a

**Crime and Disorder**

n/a

**Children's Act 2004**

n/a

**Stakeholder/Community Engagement**

n/a

**Environment**

n/a

**Collaboration and Partnerships**

The performance report acknowledges that many of the Police and Crime Plan objectives can only be achieved by working together in partnership/ collaboration.

**Value for Money and Productivity**

n/a

**Potential Impact on Police and Crime Plan Key Areas of Focus**

The Performance Report shows the progress towards made towards the achievement of the Police and Crime Plan Key Areas of Focus.

**Commissioning**

n/a.

**Other risks**

n/a

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